Empowering Employees Through Experience

Employee experience isn't just a buzzword. It's a priority for savvy HR leaders.

42% of HR leaders agree that **improving the employee experience** is their biggest human capital challenge

Organizations with better workforce experiences see **12% greater customer satisfaction** and **2.3x** greater revenue growth rate

94% of talent professionals agree **employee experience** is very important to the future of recruiting and HR

But, HR has a "patchwork" problem - hurting employee experience, making life hard for HR professionals, and killing efficiency.

Disparate platforms and processes are complicating the lives of HR professionals.

Only **42%** of HR executives think they fully own the employee experience

Just **52%** of companies say their company provides a positive employee experience

86% of HR professionals' time is spent on administrative and operational work

12.43 - the average number of managed HR Technology applications for large organizations

Employees want an intuitive experience that puts them in the driver's seat.

70% of workers have to enter the same data into multiple systems

2.5 Hours - average time per day knowledge workers spend looking for information
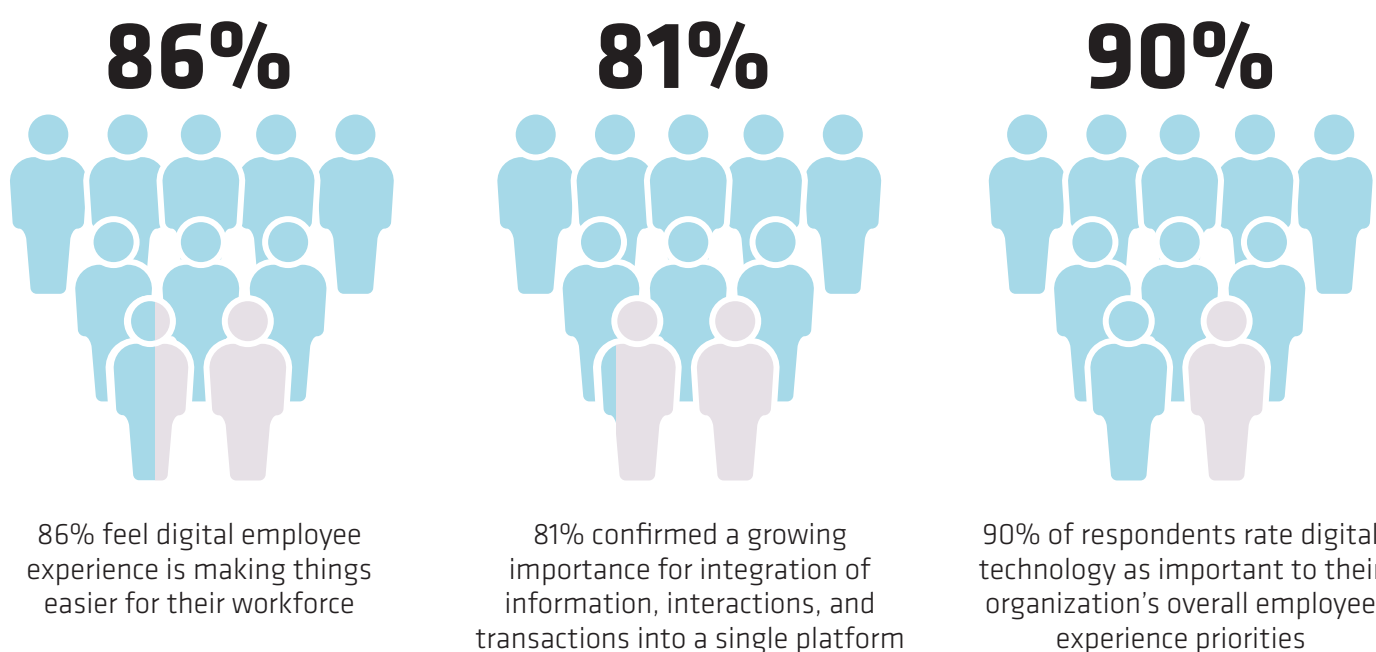
73% of employees in the U.S. want self-service HR tools

38% say more intuitive tools and technologies are important to improve the employee experience

Streamlining HR's patchwork of vendors, systems, documentation and platforms drives better retention, operational cost savings and employee engagement.

Experience-focused technology saves time and enables workers

86%
86% feel digital employee experience is making things easier for their workforce

81%
81% confirmed a growing importance for integration of information, interactions, and transactions into a single platform

90%
90% of respondents rate digital technology as important to their organization's overall employee experience priorities

Employee engagement boosts business results

Reduces absenteeism by **41%**

Increases productivity by **17%**

Customer rating by **10%**

Profitability by **21%**

Sales by **20%**

LBi HR HelpDesk Simplifies Life For HR and Employees

Put employees in the driver's seat.

Provide a personal HR concierge for every employee

Serve your employees with an intuitive, easy-to-learn interface

Streamline the flow of information to employees

Free up time for HR to focus on people.

Eliminate your patchwork problem with a single easy-to-use interface

Reduce inquiries to your HR team by up to 75%

Streamline employee query and case resolution by days, not hours

For more information visit: lbisoftware.com/solutions/hr-helpdesk

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Sources

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